

For Hire Chauffeur Training

Taxicab Chauffeur Apprenticeship Program (TCAP)

TCAP is a six-day training course for first time cab drivers in Miami-Dade County. The course covers the following topics: (1) Customer Service, (2) Personal Safety, (3) Code Rules and Regulations, (4) Business Planning, (5) Americans with Disabilities Act, and (6) Geography – Map Reading.

Training Initiative for Professional Service (TIPS)

TIPS is a two-day training course for first time limousine drivers in Miami-Dade County. The course covers the following topics: (1) Customer Service & Professionalism, (2) Personal Safety, (3) Codes Rules & Regulations, and (4) Geography – Map Reading.

Academy for Chauffeur Excellence and Service (ACES)

ACES are one-day courses for drivers in the following sectors: (1) Passenger motor carriers (PMC), (2) Private school buses (PSB), (3) non-emergency and special transportation services (NE/STS), (4) Jitneys, (5) Renewing taxi and limousine chauffeurs.

General Training Information:

The training classes start at 8:30 a.m. and go to 5:00 p.m. Drivers must arrive on time. Those who miss any of the training subjects will need to reschedule their class date.

First time applicants need to take an English Proficiency Exam on the first day of class and must pass this test to attend the class.

At the end of each course an exam is administered that the drivers must pass to receive their chauffeur license. Private School Bus drivers may take their license exam in English, Spanish, or Creole.

All for-hire industry chauffeurs, with the exception of private school bus drivers, must return every other year and take the ACES class to renew their licenses.

If you need additional information on the training classes and/or to sign-up for them please call the Passenger Transportation Regulatory Division at (305) 375-1250.

September 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 ACES JITNEY	2 TCAP	3
4	5 Labor Day	6 TCAP ACES TAXI	7 TCAP	8 TCAP ACES NE/STS	9 TCAP	10
11	12 TCAP	13 ADM. DAY	14 ACES LIMO	15 TCAP	16 TCAP ACES TAXI	17
18	19 TCAP	20 TCAP ACES PMC	21 TCAP	22 TCAP	23 ACES TAXI	24
25	26 ACES PSB	27 ACES TAXI	28 TIPS	29 TIPS	30 ADM. DAY	

October 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3 ADM. DAY	4 ACES TAXI	5 ACES JITNEY	6 ACES PMC	7 ADM. DAY	8
9	10 <i>Columbus Day Holiday</i>	11 TCAP	12 TCAP ACES TAXI	13 TCAP	14 TCAP ACES NE/STS	15
16	17 TCAP	18 TCAP	19 ACES LIMO	20 ACES TAXI	21 ADM. DAY	22
23	24 ACES PSB	25 ACES TAXI	26 TIPS	27 TIPS	28 ADM. DAY	29
30	31 ADM. DAY					

November 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
		¹ TCAP	² TCAP ACES TAXI	³ TCAP	⁴ TCAP ACES PMC	⁵
⁶	⁷ TCAP	⁸ TCAP	⁹ ACES TAXI	¹⁰ ACES JITNEY	¹¹ Veterans Day	¹²
¹³	¹⁴ TCAP	¹⁵ TCAP ACES LIMO	¹⁶ TCAP	¹⁷ TCAP ACES NE/STS	¹⁸ TCAP	¹⁹
²⁰	²¹ TCAP	²² ACES TAXI	²³ ACES PSB	²⁴ Thanksgiving	²⁵ Thanksgiving	²⁶
²⁷	²⁸ TIPS	²⁹ TIPS	³⁰ ADM. DAY			

December 2005

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1 ACES TAXI	2 ACES JITNEY	3
4	5 ADM. DAY	6 ADM. DAY	7 TCAP	8 TCAP ACES TAXI	9 TCAP	10
11	12 TCAP ACES PMC	13 TCAP	14 TCAP	15 ACES TAXI	16 ADM. DAY	17
18	19 ACES LIMO	20 ACES NE/STS	21 TIPS	22 TIPS	23 ADM. DAY	24
25	26 Christmas Day	27 ADM. DAY	28 ACES PSB	29 ACES TAXI	30 ADM. DAY	31